

COVID-19

The health and well-being of our travellers is of paramount importance to us, and we are committed to keeping you informed as COVID-19 protocols worldwide are updated. Now more than ever, protection, prevention and response is a top priority as we continue to adapt to the latest guidance from our Global Partners and Regional Health Authorities. With this in mind, B&R has implemented specific health measures to ensure safe and responsible travel.

As regulations on international travel evolve, we ask that you remain open minded and flexible. Those choosing to travel with us in 2021 should do so with the mindset that things might not play out exactly as planned, meaning potential alterations to events, meals, lodging, transportation and activities. And while B&R and our Global Partners follow local safety guidelines to reduce the risk of viral transmission, there may be higher infection rates and/or lower vaccination rates in some areas we visit, and limits on the level of sophistication and availability of therapies, medical care and hospital beds for COVID-19 treatment.

Click [here](#) to read more about our enhanced safety measures and what you can expect when travelling with us this year, and [here](#) to review our Terms & Conditions. We strongly suggest you also review information found on your Waiver and Statement of Account.

We hope the following information will help prepare you for your trip:

BEFORE YOUR TRIP

PRE-TRIP CHECKLIST

Within 14 days of departure, please ensure:

- You have not tested positive for COVID-19
- You are not experiencing a fever, dry cough, sore throat, difficulty breathing, fatigue, loss of taste and smell, or any other symptoms of COVID-19
- You have not been in close contact with anyone who has tested positive for COVID-19

ENTRY REQUIREMENTS

We will notify you with trip-specific health guidelines before your departure. Depending on regional entry requirements, you may need to provide proof of a negative COVID-19 test, recovery from COVID-19, or vaccinations. It is imperative that you arrive to your destination armed with this information. We cannot stress enough the importance of this. If you fail to comply with local COVID-19 Rules and Regulations, you may be refused entry to the region and be unable to participate on your trip.

PACKING LIST

We ask that you bring your own masks, but we will have extras on hand should you need them. In the event that you are required to quarantine unexpectedly, we recommend including extra medication and other necessities in your carry-on to cover an additional 14 days.

TRAVEL INSURANCE

We strongly suggest all our travellers purchase travel insurance. Now more than ever, it is important to be covered should you need to leave your trip due to injury or infection. B&R offers coverage through Cavalry Insurance. Please review details of their COVID-19 Policy FAQ [here](#).

ON YOUR TRIP

YOUR ON-TRIP HEALTH

If you experience COVID-19 symptoms while on trip, please notify your Guide immediately and refrain from further group activities. Please know we will do everything we can to assist you in following local health advice and safety protocols.

Should you require offsite medical treatment for any reason on your trip, please be aware that due to local health protocols, your Guide may not be able to accompany you.

YOUR GUIDES

Your Guides will ensure you're well-informed and feeling safe throughout your trip. They have received up to date training that covers advanced health and safety protocols specific to COVID-19 and they will conduct pre-trip safety meetings with all our local partners. All Guides participate in daily health screenings.

LOCAL HEALTH PROTOCOLS

To keep your group, your Guides and the communities you visit safe, we kindly ask that you follow local health protocols and regulations. If you are unable to do so, you may be required to leave your trip. Local guidelines may include (but are not limited to):

- o Masks/PPE
- o Maintaining physical distance
- o Hand washing and sanitizing
- o COVID-19 tests for entry into establishments
- o COVID-19 tests for suspected exposure

If COVID-19 exposure or a positive COVID-19 test arises while on trip, we ask that you comply with local guidelines. We will do our best to assist you, however, any costs associated with cancellations or delays are your responsibility. This may include (but is not limited to):

- o Masks/PPE
- o Required testing

- o Required self-isolation and/or quarantine
- o Transportation arrangements

FAMILY TRAVEL

If you are travelling with children, please ensure they follow COVID-19 protocols. If they are unable to do so, both you and your children may be required to leave your trip.

TRIP MODIFICATION

Due to health and safety concerns that could emerge from COVID-19, B&R may need to modify your trip and its activities. These modifications would be necessary to keep your group and Guides safe while on the road. We thank you in advance for your cooperation.

Once a trip is on the road, we have fully committed to all payments (hotels, local guides, restaurants, transfers etc.) and therefore are unable to refund travellers should their trip be cut short or altered due to COVID-19, failure to comply with local health protocols, or any other reason.

AFTER YOUR TRIP

WHAT TO DO IF YOU TEST POSITIVE FOR COVID-19 AFTER YOUR TRIP

If you contract COVID-19 within 14 days of returning home from your trip, please let us know immediately by contacting your Travel Advisor.

Please connect with your Travel Advisor if you have any further questions.

Thank you for choosing to travel with Butterfield & Robinson. We are excited to see you back on the Slow Road!